

# Accessibility Statement

This accessibility statement applies to the website <http://www.kaikukortti.fi>. The website was published in June 2020. Kaikukortti website is governed by the Finnish Act on the Provision of Digital Services requiring that public digital services need to be accessible (read the Act in Finnish [laki digitaalisten palvelujen tarjoamisesta](#), in Swedish [lag om tillhandahållande av digitala tjänster](#)). The website is maintained by the [Culture for All Service](#).

The statement was drawn up on 3 June 2020. The most recent update was made on June 2020. The statement will be elaborated based on the received feedback.

The accessibility of this website has been assessed by the Papunet web service/ The Finnish Association on Intellectual and Developmental Disabilities (2020).

## Website's status of accessibility

This website meets the critical requirements of the WCAG 2.1 A & AA guidelines.

## Deficiencies in the accessibility of the website

Non-accessible content at website (based on the WCAG 2.1 criteria):

### Criterion "Perceivable"

#### Non-accessible content and its deficiencies:

All the seminar recordings published at our website do not include subtitles, STT (speech-to-text) interpretation or Sign Language interpretation.

A and AA level accessibility requirements that all our videos do not meet:

- 1.2.2 Subtitles (prerecorded) (level A)
- 1.2.4 Subtitles (live broadcasts) (level AA)
- 1.2.5 Audio description (prerecorded) (level AA)

Reason for non-compliance: do not fall under the pertinent legislation. The recordings were published before 23 September 2020.

## Accessibility of files

There are numerous files at our website, in DOCX, PDF, PPTX and XLSX format, among others. We aim to make the files we produce ourselves as accessible as possible. The site also contains links to publications produced by other organizations. Unfortunately we can't guarantee the accessibility of these files.

## If you notice accessibility problems with our website, please let us know

Have you noticed a problem with the accessibility of our website? Please let us know and we will do our best to correct it. You can submit your feedback in Finnish, Swedish or English.

[Use this form to send in your feedback on accessibility](#)

You can also send an email to: [marjo.oja-kaukola@cultureforall.fi](mailto:marjo.oja-kaukola@cultureforall.fi).

You can also call in your feedback: 040 669 6544 (Marjo Oja-Kaukola, country code +358).

## Supervisory authority

If you notice accessibility deficiencies at our website, you should first give feedback to us, the administrators of the website.

[Use this form to send in your feedback on accessibility](#)

It may take up to 14 days for us to reply. If you are not satisfied with the answer or don't receive a reply within two weeks, you may file a complaint with Etelä-Suomen aluehallintovirasto/The Regional State Administrative Agency for Southern Finland. The agency's website provides detailed information (in Finnish and Swedish) on how to file a complaint and how it will be processed.

### **Contact details for supervisory authority**

Etelä-Suomen aluehallintovirasto / The Regional State Administrative Agency for Southern Finland  
Saavutettavuuden valvonnan yksikkö / Accessibility Supervision Unit  
[www.saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi) (in Finnish and Swedish only)

saavutettavuus@avi.fi

telephone: exchange 0295 016 000 (Country code +358)

### **We work continuously towards better accessibility**

This website was published in 2020, and its accessibility was assessed before it was published.

We are committed to improving the accessibility of our website continuously, based on the received feedback.

We offer support to users for whom some parts of the website are not accessible.